WRAP CANADA



FOURTEENTH ANNUAL GENERAL MEETING April 1, 2021 — March 31, 2022

June 14, 2022 12:30 pm EST Held Via Zoom

Agenda and Contents

Welcome

1) Approval of agenda

Motion: that the Agenda be approved by the Members

2) Approval of AGM Minutes of September 29, 2021 (page 2)

Motion: that the Minutes of the Annual General Meeting October 26, 2020 be approved by the Members

2) Board Chair Report (page 4)

Motion: that the Board Chair Report be approved by the Members

4) Financial Report (attached document)

Motion: that the Financial Report as presented be approved by the Members

5) Slate of Candidates for Election to the Board (attached document)

Motion: that the Slate of Candidates for Election to the Board be approved by the Members

- 6) A WrapAround Story: we will have the privilege and honour of hearing a WrapAround Participant tell us her and her family's story, supported by a high-fidelity school-based WrapAround program in Manitoba
- 7) Adjournment

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WRAP CANADA

Minutes of THIRTEENTH ANNUAL GENERAL MEETING April 1, 2020— March 31, 2021

Date: September 29, 2021 at 12:06 pm

In attendance: Jane Ashmore, Cathy Blocki-Radeke, Mark Vander Vennen, Patrick King, Jonathan Toews, Teri Gordon, Mary Ella Osmok, Linsday Johnson, Ivy Chaske, Ann Stocker, Stephanie Ens, Richard Chichon, Kailin Murfin, Crystal Fleury, Karla Oates, Joana Francis, Jennifer Hughes, Jason Orchyk, Barb Keenan, Cynthia, and Carolyn Walsh. Via Zoom platform.

- 1. Opening with Patrick King with a discussion on the blending of approaches: Patrick began with a Land Acknowledgement; talking about the land coast to coast. Patrick encourages everyone to learn and acknowledge all those of Turtle Island. We need to recognize this at today's meeting. The group offered a moment of silence in honor of those impacted by residential school trauma.
- 2. Welcome provided by Mark, Chair, at 12:06 pm. Introductions followed the Welcome.
- 3. The Agenda was reviewed and approved
 - Motion to approve moved by Jane seconded by Patrick. Motion carried. All in favor.
 - Approval of AGM minutes from last year approved by Jane and seconded by Jennifer. All in favor.
- 4. The Board Chair Report was summarized by Mark. Highlights include:
 - "Another Year of the Pandemic" and we are fortunate to have representation across Canada via virtual means.
 - The WrapAround Canada Board continued to meet monthly and consistently via virtual means throughout the pandemic. Strategic directions were reviewed as we moved through the year.
 - The past program year was in the midst of the pandemic. We moved the training to online many thanks to Stephanie and Lumenus. See Mark's report with highlighted items.
 - Michael Ungar Study of Resilience. Partnered in 2010. The partnership has been rekindled with the Resilience Research Center. Michael is enthused about becoming re-involved (IOTT).
 - Thank you to Wrap Canada Training Institute. Thank you to Shalem for the in-kind services that they continue to provide.
 - Motion to approve the Board Chair's Report moved by Ivy, seconded by Jason. All in favor. Motion carried.

- 5. Election of Board Members: see candidates in package.
 - Review of Slate of Candidates for Election
 - Slate of Candidates include: Jonathan, Ivy, Stephanie, Jane, Jason, Carolyn, Patrick, Barb,
 Mark and Cathy
 - Every Board Member is elected to a one year term and up to six years prior to a break.
 - Motion to approve moved by Ivy, seconded by Jane. All in favor. Motion carried.
- 6. The Financial Report was presented by Jane Ashmore
 - Noted that income for Wrap Canada is down this year in terms of memberships and training income. This has been a different year due to COVID.
 - The costs associated with meetings are also down due to having meetings via zoom.
 - As a Board, it has been noted that we need to take a look at membership payments.
 - Motion to approve financial report moved by Jason, seconded by Barb. Motion carried.
- 7. Formal part of the AGM meeting ended at 12:25 pm

Blending of WrapAround with traditional practices: presentation with Ivy and Patrick. Honored to have Ivy and Patrick present today. We look at what can traditional practices do to improve WrapAround as posed by Mark.

Ivy acknowledged:

- The fundamentals cannot be lost. We can adapt them but they are not to be lost.
- Having elders join in the conversations is relatively new within the last 10 years. We need them there. We should talk together. You should be able to feel it by the way they talk. Do what the spirit calls you to do.
- Be cautious in the ways you use Wrap. Need a balance of their own teaching, do what is acceptable by the elders. Be cautious of who you choose to work with and ensure they are knowledgeable.
- A lot of people say they do not live in the traditional way but in fact they do.
- Connection to family and community is where people go first regardless of the condition of either.
- We need people who are skilled enough to work with trauma. We need to be very aware and cautious when people share these things,
- Never forget that it happened.
- WrapAround brings everyone together it is a community of people. In a Wrap meeting, we see people who are used to the old way of doing things. We need to respectfully take people off the negative topics. Instead we talk about the gifts that people have and how they can use these gifts. We all arrive with a gift and a purpose on this earth. Wrap does this we look at the gifts and the strengths of families.

- It gives us the respect that culture needs.
- The members thanked Ivy for sharing.

Patrick acknowledged:

- Where we are at with the blending of traditional practices with WrapAround
- Background: consider that we are talking about a coast to coast of first nations. Quite a vast area. 1.6 million (5%) of those who identify as indigenous. We are talking about a wide demographic of Indigenous people. So many things to consider.
- Overrepresentation in the justice system, poorer health outcomes, overrepresentation in child welfare, etc. we need to consider the uphill battle people experience.
- Wrap has a lot of traditional knowledge based in the process, such as Voice and Choice. For example voice comes from our oral traditions. We have been traumatized by institutions that have taken away our voice.
- If you ask the question you need to be prepared for the answer. This is the respect of giving that individual that time needed to speak. This is the spirit. In these moments the spirit will come and there will be ah-ha moments. Respect the time needed for that dialogue.
- Connecting to traditional ways will lead to the best outcomes for that individual or family.
- The family story can be very important. To hear a person's story is respectful.
- Be mindful of different tribes and their different traditions.
- 7 grandfather teachings:
 - Honesty (nothing about us without us)
 - o Bravery (we can be brave enough to face some of those hard questions)
 - Humility (acknowledge we are not the expert can I connect you with an elder)
 - Wisdom (understanding colonialization, trauma, the 60's scoop, residential school impact)
 - Truth (doing a lot of listening to what people say)
 - Love (hate crimes, bullying, racism the opposite of love. Solve problems with love
 of a family, the love that parents have or their children) and create a safe space
 - Respect (respect the traditions, the elders, the individual).
- Moving forward we will continue to discuss the best practices. WrapAround does the best of that by promoting culture and traditions and using voice and choice.

8. Adjournment

Mark thanked all participant and the meeting adjourned at 1:11 pm.

BOARD CHAIR REPORT

Report completed by Mark Vander Vennen

Wrap Canada's Program Year Covering April 1, 2021 — March 31, 2022

I am honored to be able to present this report on behalf of the Board of Wrap Canada on the occasion of Wrap Canada's Fourteenth Annual General Meeting.

This program year again unfolded in the midst of the COVID-19 pandemic. Despite the pandemic and all of its challenges, Wrap Canada—together with WrapAround initiatives in various parts of Canada—was able to move forward on a number of key fronts. I am pleased to detail some of those highlights in this report.

Indigenous WrapAround

In my view, the blending of WrapAround with indigenous practices continues to be a significant "growth edge" for Wrap Canada. In this we are guided by Wrap Canada Board members Ivy Chaske and Patrick King, who led a powerful presentation at our last Annual General meeting—on the occasion of the first National Day for Truth and Reconciliation in Canada. In addition, NPAAMB, an indigenous youth employment and training program in southwestern Ontario, increasingly delivers strong high-fidelity WrapAround blended with traditional practices with indigenous youth.

In this program year a significant training, followed by coaching, has been led by Ivy and Wrap Canada Board Vice-Chair Stephanie Ens with the Northwest Territories Family Preservation Program, sponsored by the child welfare division of the Northwest Territories government. They have initiated an exciting pilot project of implementing WrapAround blended with traditional practices across 10 indigenous communities in the Northwest Territories. Wrap Canada is proud and honoured to be a partner with them in their implementation.

Other training and coaching have taken place with Skownan First Nation in Manitoba. Wrap Canada continues to receive numerous expressions of interest from indigenous communities in northern Ontario, Manitoba and elsewhere.

BIPOC, Seniors, and Faith-Based WrapAround

A WrapAround initiative focused on black youth in Toronto is led by Lumenus, in partnership with child welfare services in Toronto. The first training took place in this program year for community volunteers who are now implementing high-fidelity WrapAround with Seniors who have complex needs in Northumberland County, Ontario. In addition, several faith-based WrapAround initiatives strengthened or developed in this program year: the Salvation Army in Hamilton has embraced WrapAround as a way to support people to transition out of their shelter system. The Christian Counselling Centre in Burlington is delivering high fidelity WrapAround with its constituents. Youth Unlimited has begun a new WrapAround initiative with youth in Toronto. And the Neighbourlink WrapAround program in Chatham-Kent, Ontario, continues its strong work, in partnership with child welfare services there.

New and Existing Initiatives

There continues to be considerable, expanding interest in Manitoba in WrapAround, supported especially by Norwest Coop in Winnipeg, under the guidance and direction of Stephanie Ens. Alongside its Intervention and Outreach program (using WrapAround with Crown Wards, most of whom are indigenous), Norwest has now added a United Way-funded WrapAround program using WrapAround with low-income families. In addition, WrapAround implementation in three school Boards in Manitoba, in a significant pilot project funded by the federal government, continues to grow and become strong, complementing the leading-edge school-based WrapAround work at the Border Land School Division in southern Manitoba. Under the guidance of Wrap Canada's WrapAround Training Institute, several new Facilitator trainers have been certified as trainers in Manitoba, under the mentoring of Stephanie Ens.

These and other developments in Manitoba have led to the establishment of a WrapAround Association of Manitoba! Wrap Canada is pleased to support the ongoing implementation of WrapAround across Manitoba and extends its heartfelt congratulations on the new Association.

Stephanie Ens and her colleagues also trained new Facilitators from an existing Wrap Canada partner: Family and Community Services, Strathcona County, located in Sherwood Park, Alberta.

Lumenus continues its exemplary leadership in WrapAround in Toronto. New projects include the implementation of WrapAround with Humewood House (now called Massey Centre), now the largest Young Parent and Infant agency in Ontario. In addition, a WrapAround/System of Care pilot project which partners Rosalie Hall (a young parent agency in Toronto) with the Toronto Catholic Children's Aid Society and Catholic Charities of the Archdiocese of Toronto is in development, supported by Lumenus and Wrap Canada. Lumenus led training with the YMCA of Three Rivers-Immigrant Services program (Kitchener, Ontario area). And a WrapAround successful pilot program between the Hamilton Catholic Children's Aid Society and the Shalem Mental Health Network unfolded in this program year.

We were saddened to lose a vibrant WrapAround initiative in Vancouver: Mosaic, a newcomer settlement organization, lost its funding for its WrapAround project, despite excellent outcomes.

This list of significant activity covers largely new or expanding initiatives. Current and existing initiatives continue to deliver strong WrapAround across Ontario and Manitoba. These include (but are not limited to) the Northumberland WrapAround program, the Catulpa WrapAround program, the Peel WrapAround program, the Reach Out Centre for Kids WrapAround program, and the Frenchlanguage Grand Porte WrapAround program in Montreal.

Other Wrap Canada Activity

In this program year Wrap Canada also offered it Coaches training—now, for the first time, online. 20 experienced and certified WrapAround Facilitators from Manitoba and Ontario took the training. Most have now begun to coach under the guidance of an experienced Wrap Canada certified coach. This is exciting, as strengthening coaching capacity can only improve the high-fidelity nature of WrapAround facilitation—and thus outcomes for families and individuals.

Our WrapAround Training Institute Co-Directors continued to meet and plan trainings and next steps. Co-Directors are Cathy Blocki-Radeke, Stephanie Ens, Jane Ashmore, Michelle Domonchuk-Whalen and Mark Vander Vennen.

Looking Ahead

Wrap Canada's Board continues to have ambitious goals. Among them, several stand out for the new program year:

- a new Wrap Canada website! Wrap Canada's website has long been in need of a complete overhaul. Until now, the cost of doing so has been prohibitive. Thankfully, the Border Land School Division in Manitoba, through Wrap Canada Board member Jonathan Toews, has offered its staff member, Jason Lopez, to work with us in developing a new website, as an inkind contribution. This is an extraordinary gift! We hope and expect the new website to go live in the early Fall, 2022. Thank you to Jason and the Border Land School Division!
- Wrap Canada receives no funding. While so much has been accomplished without funding, so much more could be achieved with funding. In this program year we hope to submit a proposal for significant funding to the MacConnell Family Foundation. We also hope to pursue other possible funding sources.
- Indigenous WrapAround: Ivy Chaske and Patrick King are at work to improve our training manual from an indigenous perspective. We look forward to that improvement!
- Research and evaluation: we continue to want to strengthen the research and evaluation that takes place in WrapAround. We have a strong, robust evaluation regime, centred especially around the normed and validated resilience measurement tools developed by Dr. Michael Ungar at the Resilience Research Centre at Dalhousie. Dr. Ungar continues to partner with us at Wrap Canada. The challenge is to pull our evaluation efforts together and strengthen our ability to show the positive outcomes that WrapAround achieves.
- Board member recruitment: this year there will be some significant Board turnover. Board members Cathy Block-Radeke, Jane Ashmore and Mark Vander Vennen will head off of the Board, as they have reached their maximum of six successive years on the Board. This will mean a transition, as all three were Founding Board members of Wrap Canada (which began in 2008). The new Board is currently exploring ways of continuing their engagement with the Board, to be able to access their "institutional memory" of Wrap Canada. Active Board member recruitment is currently underway.

Thank-You's

As I reflect on the past program year, I am filled with gratitude. Special thanks go to:

1) All of the Wrap Canada Board members. Your dedicated Board this year consisted of Barb Keenan, Cathy Blocki-Radeke, Carolyn Walsh, Jane Ashmore, Patrick King, Jason Orchyk, Stephanie Ens, Ivy Chaske, Jonathan Toews and Mark VanderVennen. Each Board member donates their time and expertise to Wrap Canada. Because Wrap Canada has no staffing or funding, the responsibility for Wrap Canada activity rests with Board members. I especially want to thank

outgoing Board members Cathy Blocki-Radeke and Jane Ashmore for their outstanding contributions. I am grateful that Cathy, Jane and myself will continue as Co-Directors of Wrap Canada's Training Institute, along with Stephanie Ens and Michelle Domonchuk-Whalen.

- 2) The Shalem Mental Health Network. Shalem continues to provide bookkeeping and administrative services (such as the issuing of Wrap Canada certificates) in-kind to Wrap Canada. This is a vital contribution to Wrap Canada.
- 3) All of the people who support Wrap Canada across the country. We could not carry on this work with the active interest and engagement of so many people. As a reminder, please do sign up for or renew your Wrap Canada annual membership. Thank you very kindly for your support of this important national voice for WrapAround!

Conclusion

As can be seen from this report, the pandemic has not slowed Wrap Canada down—nor has it diminished the importance of Wrap Around for so many people in our communities. The current "buzz word" in health and social services is "the social determinants of health". That reflects an accurate view of the holistic approach needed to effectively and genuinely support all of us in communities. In my view, and in my experience, what's lacking in the field is a practice that actually delivers a social determinants of health approach. Wrap Around is that practice, and it does so in a way that is eminently measurable and concrete. The future of Wrap Around is bright!

Wrap Canada Balance Sheet Prev Year Comparison As of 31 March 2022

	31 Mar 22	31 Mar 21
ASSETS Current Assets Chequing/Savings		
1010 · CIBC Operating Account	14,009.49	4,885.72
Total Chequing/Savings	14,009.49	4,885.72
Accounts Receivable 1200 · Accounts Receivable	2,711.25	0.00
Total Accounts Receivable	2,711.25	0.00
Other Current Assets 1280 · Federal HST Refundable 1285 · Provincial HST Refundable	56.32 235.84	48.64 215.68
Total Other Current Assets	292.16	264.32
Total Current Assets	17,012.90	5,150.04
TOTAL ASSETS	17,012.90	5,150.04
LIABILITIES & EQUITY Liabilities Current Liabilities Accounts Payable 2000 · Accounts Payable	5,444.91	0.00
Total Accounts Payable	5,444.91	0.00
Other Current Liabilities 2420 · Accrued Liabilities	0.00	1,548.27
Total Other Current Liabilities	0.00	1,548.27
Total Current Liabilities	5,444.91	1,548.27
Total Liabilities	5,444.91	1,548.27
Equity 32000 · *Retained Earnings Net Income	3,601.77 7,966.22	4,078.29 -476.52
Total Equity	11,567.99	3,601.77
TOTAL LIABILITIES & EQUITY	17,012.90	5,150.04

Wrap Canada Profit & Loss Prev Year Comparison April 2021 through March 2022

	Apr '21 - Mar 22	Apr '20 - Mar 21
Income		
4150 · Wraparound Income	14,668.56	900.00
4200 · Memberships	500.00	350.00
Total Income	15,168.56	1,250.00
Expense		
5300 Coaching and Training Expenses	5,228.72	0.00
5510 · Insurance - Liability, D and O	1,306.80	1,188.00
5520 Postage, Mailing Service	0.00	12.63
5525 · Telephone and Internet	319.05	137.36
5530 · Bank Charges & Interest	103.54	102.66
5535 · Board Expenses	12.00	20.00
5545 WrapAround Networking Day Exp	0.00	0.00
5550 · iContact	232.23	265.87
Total Expense	7,202.34	1,726.52
Net Income	7,966.22	-476.52

Wrap Around Canada Board Bios and Photos 2022 - 2023



Jason Orchyk lives in Winnipeg, Manitoba. He started his career as a youth care worker in foster and group homes as well as a youth crisis worker on a mobile crisis team as part of the Youth Emergency Crisis Stabilization System in the Winnipeg area. From there he spent the next 11 years as a case coordinator with the provincial Employment and Income Assistance program, the foundation of social welfare. During that time he completed his Masters of Social Work focusing on Social Administration and Policy. Jason was then employed with the Department of Families in the Child Protection Division for 5 years. He left that position to work for the Métis Child and Family Services Authority where he worked on different projects including the Hotel Reduction Team and was an Authority representative on the High Fidelity Wraparound working group. He was then asked to take a

secondment with Healthy Child Manitoba Office as the High Fidelity WrapAround Provincial Coordinator. After nearly 2 years, he has decided to return to the Métis Authority where he pursued the integration of High Fidelity WrapAround into practice with the 2 agencies that the Authority oversees. For the last 4 years he had been the Director of Resources at the Metis Child, Family and Community Services Agency. Although the agency does not practice HFW, it does use a model of Family Finding with elements of Family Decision Making. He has served as Vice-Chair and will continue to work with the Wrap Canada Board in various capacities.



Stephanie Ens – Stephanie Ens has been the Intervention and Outreach Team (IOT) Coordinator at Access NorWest for 4 years and was a practicing community development social worker at NorWest for 7 years prior. She holds a bachelors and masters of social work degrees and is currently registered with the College of Social Work. The Intervention and Outreach Team incorporates wraparound principles in their daily work and Stephanie oversees the facilitation of 15 wraps with youth and their families while also facilitating wraps herself. She is also a certified High Fidelity Wraparound Facilitator, Trainer, and Coach with Wrap Canada, a Co-Director of its WrapAround Training Institute, and Vice-Chair of the Board of Wrap Canada. Stephanie has devoted her social

work career to working with youth, particularly Indigenous youth and focused her master's thesis on ways helpers have been effective or harmful when working with this population. She believes that the values and principles of wraparound align well with Indigenous traditional practices and is currently working with Ivy Chaske, the elder on the Intervention and Outreach Team and

Wrap Around Canada Board Bios and Photos 2022 - 2023

Wrap Canada Board member, to develop a more culturally competent way of practicing wraparound. Stephanie is grateful for the process of wraparound and is committed to being part of the Wrap Canada board and expanding its reach.



Barb Keenan has been an advocate of the WrapAround philosophy for many years and was part of the formation and development of Wrap Northumberland, beginning in 1992. Barb served as the WrapAround Northumberland Advisory Committee Chair for a number of years. For many years, Barb served as the Executive Director of the Big Sisters Big Brothers program in Northumberland County. In that capacity she became connected to the national umbrella organization for Big Brothers Big Sisters. This experience gave her an understanding of an operation of a non-profit human service organization which has a national or pan-Canadian focus—an experience which will be of great benefit to the Board of Wrap Canada.



Carolyn Walsh is the Children's Services Program Supervisor with Catulpa Community Support Services in Simcoe County for the past 5 years. In her portfolio are: the WrapAround Program, Family Resource Services, Children's Respite, FASD Key Services and Supports (Simcoe County and York Region) and Coordinated Service Planning. The Simcoe County WrapAround program has now been around for 14 years! Prior to taking on the role of Supervisor, Carolyn was one of three WrapAround Facilitators for Simcoe County. Having initially attended WrapAround training approximately twenty years ago, in Ottawa, while working with young parents, Carolyn has continued to utilize Wrap's guiding principles in working with families. Carolyn is also a Certified Coach with Wrap Canada and believes in the possibilities and hope for families that the wrap process results in. The Catulpa WrapAround program is a member of WREN (the

WrapAround Research and Evaluation Network), and received funding support from the Ontario Centre of Excellence for Child and Youth Mental Health. The Catulpa WrapAround program maintains a strong interest in the evaluation of WrapAround and in exploring the components of WrapAround that best support families in realizing their goals. Collaboration and partnership in the community are vital in the process as wrap continues to connect families to resources and assists them in navigating the supports they need in order to utilize / enhance their strengths. In Simcoe County, we are fortunate to have an Indigenous Facilitator who incorporates culture and teachings into the delivery of WrapAround. Carolyn is a Francophone Facilitator for French speaking families. The Wrap team is creative in how they meet the needs of families. Prior to her role as Supervisor and WrapAround Facilitator, Carolyn was a Family Resource Worker for Catulpa for a number of years, and prior to that worked in child welfare. Experience

Wrap Around Canada Board Bios and Photos 2022 - 2023

in these roles have assisted in offering clinical supervision for staff working with WrapAround families especially those facing a developmental or FASD diagnosis. Carolyn is looking forward to continuing her membership on the Wrap Canada Board.

Ivy Chaske is a Dakota Grandmother, Elder, and Knowledge Keeper. She has been working with the NorWest Intervention and Outreach Team for two and a half years and provides teachings and support to the youth participants and their families. She has dedicated her life to working on Indigenous issues through community activism and is passionate about improving relationships and developing alliances with non-Indigenous people. Ivy believes that traditional teachings are a foundation for the work that IOT does with youth and families and through reclaiming this knowledge youth will develop a sense of pride in their identity, strength of spirit and belonging, as well as a sense of place within their Indigenous Nation.

Patrick King is proud to be part of the Catulpa Support Services team in Simcoe County, Ontario for over 10 years as the FNMI Wraparound facilitator with the Wraparound program. Patrick considers it an honour to be working toward improving the lives of people by guiding families and their teams, comprised of extended family, friends and professional supports through the WrapAround Planning Process. Patrick has been a long-time leader, developer and innovator in the blending of WrapAround with traditional practices and brings that expertise to the Wrap Canada Board. He is a Wrap Canadacertified Facilitator trainer.



Jonathon Toews lives in Altona, Manitoba where he serves as Assistant Superintendent of Border Land School Division. He is finishing that role as of July, 2022, and taking on a part-time role with the Manitoba Rural Learning Consortium. Prior to assuming the Assistant Superintendent role, Jonathan served as principal and vice-principal of W. C. Miller Collegiate; Jonathan also has seventeen years of classroom experience in contexts as diverse as a private school in central British Columbia to a teacher's college in China to elementary

and high school experience in northern British Columbia. Jonathan believes that collaboration is key to effective school leadership and to organizational growth and well-being. In his current role, Jonathan chairs the multi-agency CommUNITY Support Teams Steering committee which infuses WrapAround into its support protocols and has worked with Healthy Child Manitoba to facilitate WrapAround training in rural Manitoba. Serving on the Wrap Canada board is an opportunity to grow professionally and be part of a broader social justice conversation.